

SECTION A
COMMUNITIES' FACILITIES AND SERVICES

1. If available would you use the following?	Never	Once a week	Several times a week	Frequently	
a. Local shop					
b. Library service					
c. Post office					
d. Mobile shop					
Other comments					
2. I currently purchase the following items	Nearest town	On-line	Nearest supermarket (please specify)	Other	
a. Groceries					
b. Meat					
c. Fresh fruit					
d. Vegetables					
Other items					
Other comments					
3. Internet access in Normandy is	Excellent		Good		Poor
4. I would use a local shop for	Agree strongly	Agree	Disagree	Disagree strongly	Don't know
a. Convenience					
b. Social contact					
c. Saving time					
d. Need for last minute items					
e. Value for money					
Other comments					
5. There are enough	Agree strongly	Agree	Disagree	Disagree strongly	Don't know
a. Litter bins					
b. Dog waste bins					
c. Recycling points					
d. Information boards					

Other comments				
6. I am aware of and use	Never	Weekly	More than once a week	Frequently
a. Village Hall				
b. British Legion				
c. St. Mark's Hall				
The activities I use the facilities for are				
7. Please offer ideas and suggestions of other community facilities and services which you would like to see				

SECTION B TRANSPORT AND FACILITIES						
8. How many vehicles are entitled to use the highway kept by you household?	Cars	Vans	Motorcycles		Specially adapted vehicles	Lorries
9. How many bicycles (used at least once a week) are there in your household?	1		2	3	4	5
10. Do you have transport difficulties getting out of Normandy for journeys to other places?	often		occasionally		never	
11. If you have a vehicle what do you use it for mostly?	Business	Transport to work	Leisure	Shopping	Travelling to college	School run
12. Would you be prepared to take part in a private car sharing scheme/voluntary transport scheme?	Yes			No		
13. If a voluntary car scheme existed in Normandy would you use it as a passenger?	Yes			No		

14. Which of the following services do you use?	Daily	Weekly	Monthly	Never	
a. Bus					
b. Train					
c. Community bus					
d. Taxi					
15. How do you rate the bus service in Normandy?	Good	Reasonable	Poor	No opinion	
a. Route					
b. Timetable					
c. Reliability					
d. Cost					
e. Access for disabilities					
16. Would you like to see any improvement in the bus service?	Routes	Timetable	Cost	Reliability	Bus stop location
17. Would you support further speed control measures in School Lane, Guildford Road, Wyke Avenue, Glaziers Lane?	Yes		No		No opinion
Location					
18. Are the road signs in Normandy adequate to reflect the dangers?	Yes		No		No opinion
19. Is the standard of street lighting adequate in School Lane, Glaziers Lane, Wyke Avenue, Guildford Road?	Good	Reasonable	Poor	Don't want to see any more lights as create light pollution	No opinion
Location					
20. How do you rate facilities for cyclists in Normandy?	Good	Reasonable	Poor	No opinion	

21. Are the pavements in Normandy?	Good	Reasonable	Poor	No opinion
22. How do you rate the train service?	Good	Reasonable	Poor	No opinion
a. Service				
b. Timetable				
c. Cost				
d. Reliability				
e. Disabled access				
f. No opinion				
23. Is parking an issue in Normandy. If so, where?				
24. Is speeding a problem in Normandy, If so, where?				

SECTION C THE ENVIRONMENT					
HOW IMPORTANT IS THE ENVIRONMENT TO YOU?	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
25. Green belt and agricultural land should be protected					
26. Do you think Normandy has changed over the years?					
Comment					
27. Do you think the council's recycling and refuse system is working well?					
28. Would you set up a campaign against litter and fly tipping?	Yes	No		Don't know	
28. Are more dog waste disposal bins needed around Normandy?	Yes	No		Don't know	

Comment					
29. Should roadside verges be left to grow naturally encouraging bees and butterflies?	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
30. Could the environment be improved leaving hedges to grown naturally encouraging wildlife?					
31. Should small woods, hedgerows, ponds, meadows, green fields and orchards be protected?					
32. Should trees around the village be protected with preservation orders?					
Location of trees					
33. Should areas around the village be protected?					
34. Are drainage ditches adequately maintained?					
35. Should local footpaths, signpost paths and bridleways be maintained and accessible?					
Comment					
36. Should vehicular access for recreational use be banned in green lanes?					
37. Does Normandy need more allotments?					
38. Buying locally grown produce is important.					
39. Flooding problems with surface water is a regular occurrence.					
40. Normandy's main drainage infrastructure is unable to cope during heavy rainfall/flash flooding.					

41. Has your home ever been flooded or in danger of flooding?	On more than one occasion	Once	Never
Comment			
42. Which sewage disposal system do you use	Mains drainage	Septic Tank	Cesspit
			Chemical Toilet

SECTION D PLANNING AND HOUSING					
43. Are you familiar with the the planning process?	Yes		No		In part
	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
42. Are your views and concerns taken into account by Normandy Parish Council?					
43. Are your views and concerns taken into account by Guildford Borough Council?					
44. Do you feel that your views and concerns are taken into account by developers?					
If not what do you believe should be done to make this information more freely available?					
45. Do you use any of the following to find details of planning applications?	Normandy Parish Council Planning meetings	Guildford Borough Council website	Local paper		
46. If a local planning application has been submitted, whom do you believe should be informed directly by Guildford	Property adjacent to the application	Person with a previous interest in developments in this area	Any property whose privacy or amenity may be affected by the application		

Borough Council?					
47. How do you feel about the following?	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
a. It would be beneficial if Normandy was included in the Surrey Hills area of outstanding natural beauty?					
b. Normandy's green belt should be strictly maintained and enforced?					
c. I would be in favour of brownfield sites being developed for affordable housing or sheltered accommodation.					
d. I would support the release of limited green belt land for development to meet the local need for affordable housing or sheltered accommodation (for local families or individuals).					
e. I would accept a limited number of gypsy/traveller pitches as part of similar allocation to the remaining parishes within the Borough					
48. What commercial development would you like to see in Normandy over the next 10/20 years	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
a. Medium size industry/environmental processing					
b. Light industry					
c. Small offices					
d. Retail outlets					
e. Agricultural/horticultural associated industry					
Other (please state)					
49. What residential development do you think is suitable for Normandy	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
a. Large/medium mixed estates on the edge of village					

b. Small scale development					
c. Individual housing units spread around the village					
50. What type of housing do you think should be prioritised in Normandy over the next 10 years?	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
a. Executive housing					
b. 3/4 bedroom houses					
c. 1/2 bedroom houses					

SECTION E
CRIME, COMMUNITY SAFETY & POLICING

51. Crime in Normandy (Are the issues listed below a problem?)	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
a. Violent crime, including mugging					
b. Domestic violence					
c. House burglary					
d. Theft from gardens and outbuildings					
e. Theft of and from cars					
f. Drug taking, drug dealing					
Are there other issues relevant to crime in Normandy?					
52. Petty crime and anti-social behaviour in Normandy (Are the issues listed below a problem?)	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
a. Noisy or anti-social neighbours					
b. Fighting					
c. Vandalism					
d. Drunkenness					

e. Graffiti					
f. Petty disorders and street disturbances					
g. Loud or annoying vehicle movements					
h. Illegal anti-social parking					
i. Anti-social youth activity					
Are there other petty crimes and nuisances?					
53. Policing in Normandy	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
a. The police respond promptly to emergencies					
b. The police respond promptly to reports of crime					
c. The Community Police Team are well known					
d. The Community Police Team are easy to contact					
e. The Community Police Team are responsive and informative					
f. Normandy is well supported by the police					
Additional comments on policing in Normandy					
54. Perceptions of safety in Normandy	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
a. Normandy is, in general, safe and law abiding					
b. I feel safe to walk out at night					
c. It is safe for children to go out and play unsupervised					
d. There are some areas in Normandy that I would stay away from as I feel they are not safe					

e. There are no serious issues with traffic safety					
f. The streets are well lit					
Comments and suggestions on safety issues in Normandy.					
55. Are you in a Neighbourhood Watch Scheme?	Yes	No	No opinion		
56. Would you like a Neighbourhood Watch Scheme in your area?					
Would you co-ordinate a Neighbourhood Watch Scheme?					

SECTION F HEALTH AND DISABILITY		
57. If you require specialised transport, is this available?	Yes	No
a. With the equipment to suit your needs		
b. Within a reasonable time of your requesting it		
58. Do you have difficulty in reaching the following, using public transport?		
a. Doctor's surgery		
b. Local hospital		
c. Dentist		
d. Physiotherapy		
e. Other services		
59. Do you have problems collecting prescriptions?		

60. Do you find the condition of the following satisfactory?					
a. Pavements					
b. Drop kerbs at junctions and parking spaces					
61. Do you find the facilities for disabled persons at Wanborough Station adequate?					
62. Should there be an access to the Guildford bound platform at Wanborough station from Glaziers Lane, in order to improve access for those with mobility difficulties?					
63. Do you find the provision of home based services from Social Services adequate?	Very satisfactory	Satisfactory	Neutral	Unsatisfactory	Very Unsatisfactory
64. What change to local facilities/services would you suggest?					

SECTION G					
QUESTIONS FOR RETIRED PEOPLE					
General Questions	Please indicate you answers by circling the relevant responses				
65. Which local activities do you attend / would you attend, if they were provided?	Leisure Club	U3A (University of 3rd Age)	Choir	Adult education classes	Rambling club
	Archery	Fitness	Church Activities	Tennis	Bowls
	Musical activities	Gardening club	Dancing	Bingo	Amateur dramatics club
Other please specify					

66. Would you be prepared to help organise and run any of these activities?	Leisure Club	U3A (University of 3 rd Age)	Choir	Adult education classes	Rambling club
	Archery	Fitness	Church Activities	Tennis	Bowls
	Musical activities	Gardening club	Dancing	Bingo	Amateur dramatics club
Other please specify					
67. Do you have transport difficulties getting to any of the following locations?	Grocery shops	Post office	Library	Nearest train station Guildford town centre	
	Doctors Surgery	Hospital	Sports centre		
68. Do you require assistance with any of the following aspects of shopping?	Getting to the shops	Access to the shops themselves	Carrying goods	Reading signs	
69. If you think you will need to move house in the next 10 years, what sort of accommodation do you think you will require?	Nursing Home	Bungalow	Flat	Sheltered accommodation (warden on site)	Specially adapted home
		Residential Homes			
	Other please specify				
70. Do you use any of the following health services regularly?	Doctor	Practice nurse	District nurse	Pharmacy	Physio-therapist
	Chiropodist	Dentist	Emergency ambulance	Ambulance transport to hospital	Carer / home help
Other please specify					

SECTION H GOOD NEIGHBOURHOOD SCHEME			
If a 'good neighbourhood scheme' (e.g. local volunteers offering help with gardening, shopping, odd jobs etc) was organised in Normandy....			
How often would you need help?	weekly	monthly	occasionally
How often would you be able to volunteer to give help?	weekly	monthly	occasionally
Other comments			
Finally, if you have any ideas for developing the retirement community or services for the retirement community, please list them below.			

SECTION I					
ACTIVITIES FOR YOUNG PEOPLE				Yes	No
71. Are you aware of all the activities available for young children in the village (0-11 years)?					
72. Are you aware of all the activities available for young people in the village (12-18 years)?					
73. How do you find out what's going on in Normandy?	Parents	School	Friends	Websites	Church
	Posters	Parish Magazine	Email	Noticeboards	Other
74. How would you like to get information about activities in Normandy?	Website	Parish Magazine	Email	Posters	Noticeboards
Other sources					

75. Do you regularly attend activities/groups in Normandy?	Tennis club	Beavers Cubs Scouts Explorers Venture	Bowls	British Legion	Youth Group
	Cricket		Archery	Drama	Football
	Toddler group	Football	Other		
76. What are your views on local social facilities for children (0-11)?	Very good	Good	Reasonable	Poor	No opinion
77. What are your views on local social facilities for young people (12-18)?	Very good	Good	Reasonable	Poor	No opinion
78. Are the facilities in the children's play areas?	Very good	Good	Reasonable	Poor	No opinion
79. Are there problems with the facilities in the children's playgrounds?	Vandalism	Safety/ Security	No problems	Lack of equipment	Dog fouling
If so where?					
80. Should Normandy's club/sports facilities be developed/improved	Comment				

SECTION J
ABOUT YOUR HOUSEHOLD

Please answer as many questions as possible. No questions are compulsory other than the postcode, which is needed to ensure that we have opinions from all areas of the village.

81. Postcode							
82. How many people are in your household?							
83. Please enter the number of person in your household in each age group?	0-5	5-11	11-16	16-18	18-25	25-65	66+
84. How long have you lived in the village?	0-2	2-5	5-10	10-25	26+		
85. Do you or any of you household have special needs or disabilities?	Special needs		Disabled		Neither		
86. Are you	Employed		Self employed		Unemployed looking for work		
	Student		Retired		Not in work		