

## Who will carry out the works?

The council's contractor Kier will be carrying out these works on our behalf.

**Please keep this information leaflet in a safe place so you can refer to it.**

## Contact us



[www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways)



0300 200 1003 (Monday to Friday 8am to 6pm)



Contact Centre, County Hall, Penrhyn Road,  
Kingston upon Thames, Surrey KT1 2DN

## Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. Please quote WCT- 5015161 on any feedback you give. You can do this by completing our online form at [www.surreycc.gov.uk/roadworks](http://www.surreycc.gov.uk/roadworks). Alternatively you may fill out the enclosed freepost feedback form.

**We apologise for any delays this work causes and thank you for your cooperation and patience.**

**IMPROVING  
SAFETY  
ON SURREY'S ROADS**

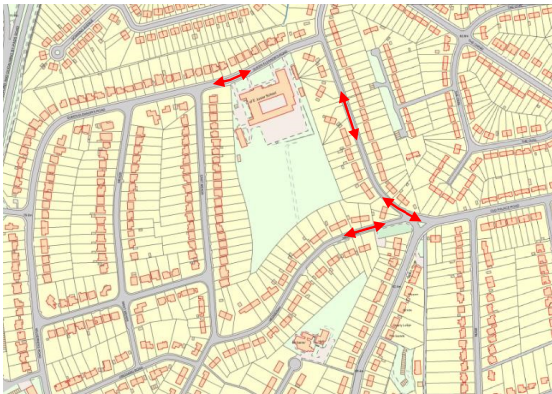
**Advanced warning**  
Safety Improvements:  
**Onslow Village, Guildford**  
**Monday 13<sup>th</sup> February 2017**  
**For approx. 10 Days**

**Start date:**  
**Monday 13<sup>th</sup> February 2017**  
**Duration:**  
**Approx. 10 days**  
**8.00am - 16:00pm**  
**Monday to Friday only**

Please look out for advance warning signs on site for any date changes or check [www.roadworks.org](http://www.roadworks.org)

### What are we going to do?

We will be working on Elmside, Hedgeway and Queen Eleanors Road to carry out footway surfacing, install new hatch markings, refresh double yellow lines, cut back vegetation and install new pedestrian crossing points. We will also be installing new signs and bollards.



**Extent of works =** 

### Information for residents and businesses.

During these works two-way temporary traffic signals will be in place on Elmside, Hedgeway and Queen Eleanors Road. The extents of the work are highlighted on the map on this leaflet.

Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

#### Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

#### Parking

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away.

#### Noise

There will be some noise but we will try to keep this to a minimum.

#### Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit [www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

**Has one of our signs been left behind?**  
**[www.RemoveThisSign.com](http://www.RemoveThisSign.com)**