

## Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit [www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

## Who will carry out the works?

The council's contractor Kier will be carrying out these works on our behalf.

## Contact us



[www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways)



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, County Hall, Penrhyn Road,  
Kingston upon Thames, Surrey KT1 2DN

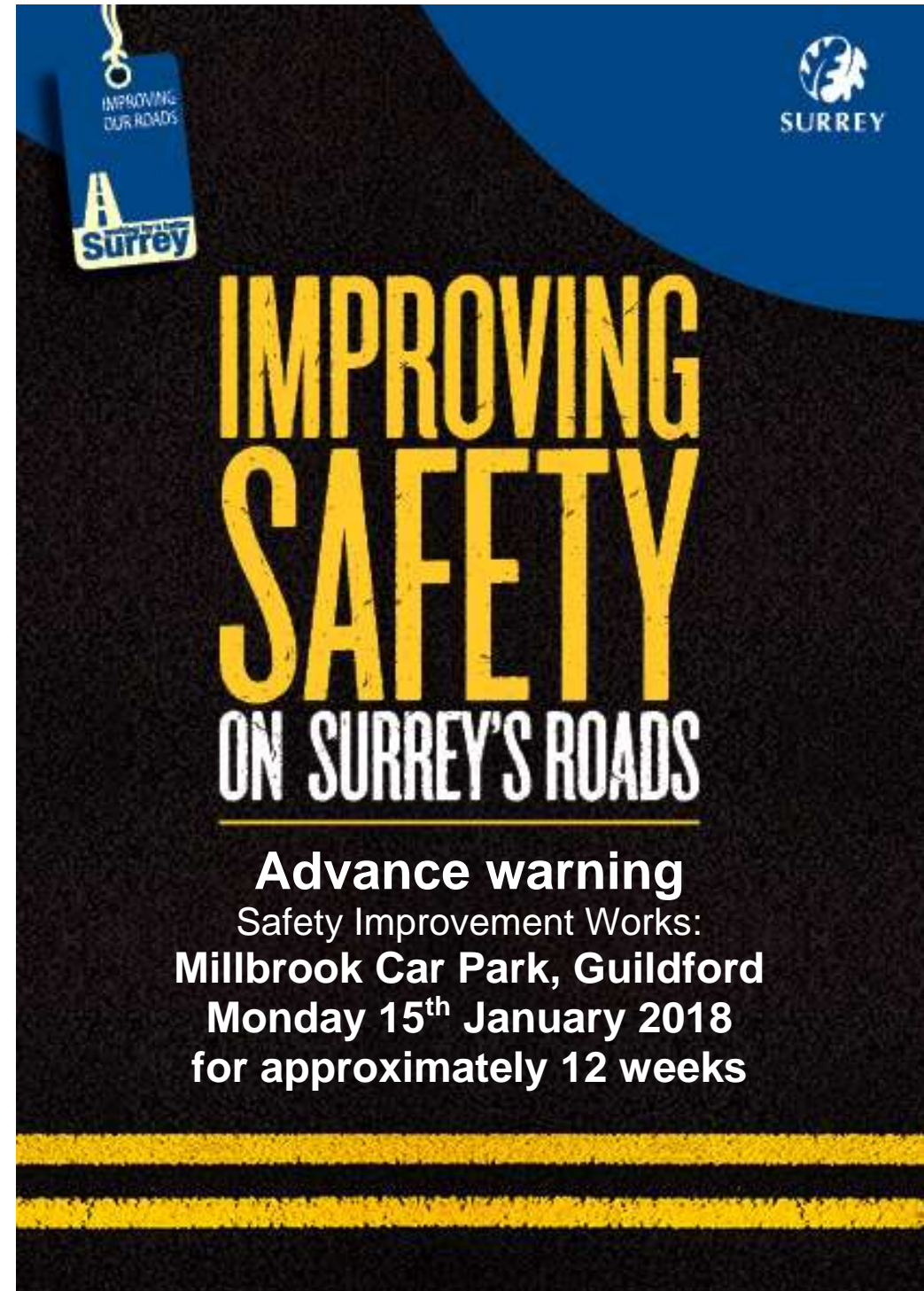
## Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. Please quote **SP0017** on any feedback you give. You can do this by completing our online form at [www.surreycc.gov.uk/roadworks](http://www.surreycc.gov.uk/roadworks). Alternatively you may fill out the enclosed freepost feedback form.

## Buses

We apologise if our works cause disruption to your bus service. Please check with the bus company for any alterations with the service during this time.

**We thank you in advance for your cooperation and patience while we carry out these road works.**



The image shows a roadwork safety sign for Surrey. At the top left, there is a blue tag with a white outline of a road sign that says "IMPROVING OUR ROADS" and "Surrey". At the top right, the Surrey Council logo is visible, featuring a stylized tree and the word "SURREY". The main text of the sign is in large, bold, yellow and white letters: "IMPROVING SAFETY ON SURREY'S ROADS". Below this, in white text, it reads: "Advance warning Safety Improvement Works: Millbrook Car Park, Guildford Monday 15<sup>th</sup> January 2018 for approximately 12 weeks". The background of the sign is black with two horizontal yellow stripes at the bottom, mimicking road markings.

## Start and finish dates:

**15<sup>th</sup> January 2018**  
**for approx. 12 weeks**

**Monday to Friday**

### Times:

**09.30 – 15.30 (15/01/18 – 29/01/18)**

**20:00 – 06:00 (from 29/01/18)**

Please look out for advance warning signs on site for any date changes or check [www.roadworks.org](http://www.roadworks.org)

## What are we going to do?

New traffic signals will be installed to improve access in and out of Millbrook car park. This will mean that vehicles exiting the car park can now turn right as well as left onto the A281 Millbrook.



Extent of works =



## Traffic management

You will see some work in the road taking place as of 15/01/18. Barriers and cones will be in place 24 hours.

Temporary traffic lights then will be put in place from 29/01/18. These will be in place between 20:00 – 06:00. The temporary traffic lights will be removed outside of these hours.

Please note that some work may require temporary traffic lights between 09:30 – 16:00.

Temporary traffic lights will be in place for 24 hours during later phases of the scheme. However work will only be carried out between 07:00-18:00.

The red arrow shows the extent of works.

## Information for residents and businesses

### Vehicle access

We will do our best to give you access to your home or business whenever it is safe to do so. Talk to a member of our staff on site about your access queries – talking to our staff can easily solve most issues.

### Delays in work

In case of poor weather we might be delayed in our works. We will keep you updated on any changes on [www.surreycc.gov.uk/roadworks](http://www.surreycc.gov.uk/roadworks) or via the advance warning signs.

### Parking

Please keep the road free from parked vehicles and park your vehicle off road or in another location, otherwise your vehicle may be towed away.

### Noise

There may be some noise but we will try and keep this to a minimum