Bogus callers
We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0808 223 1133 or visit www.surrey.gov.uk/stopcoldcallers

The council's contractor Ringway will be carrying out these works on our behalf.

Contact us

www.surreycc.gov.uk/highways

0300 200 1003 (Monday to Friday 9am to 5pm)

Contact Centre, Fairmount House, Bull Hill
Leatherhead, Surrey, KT22 7AH

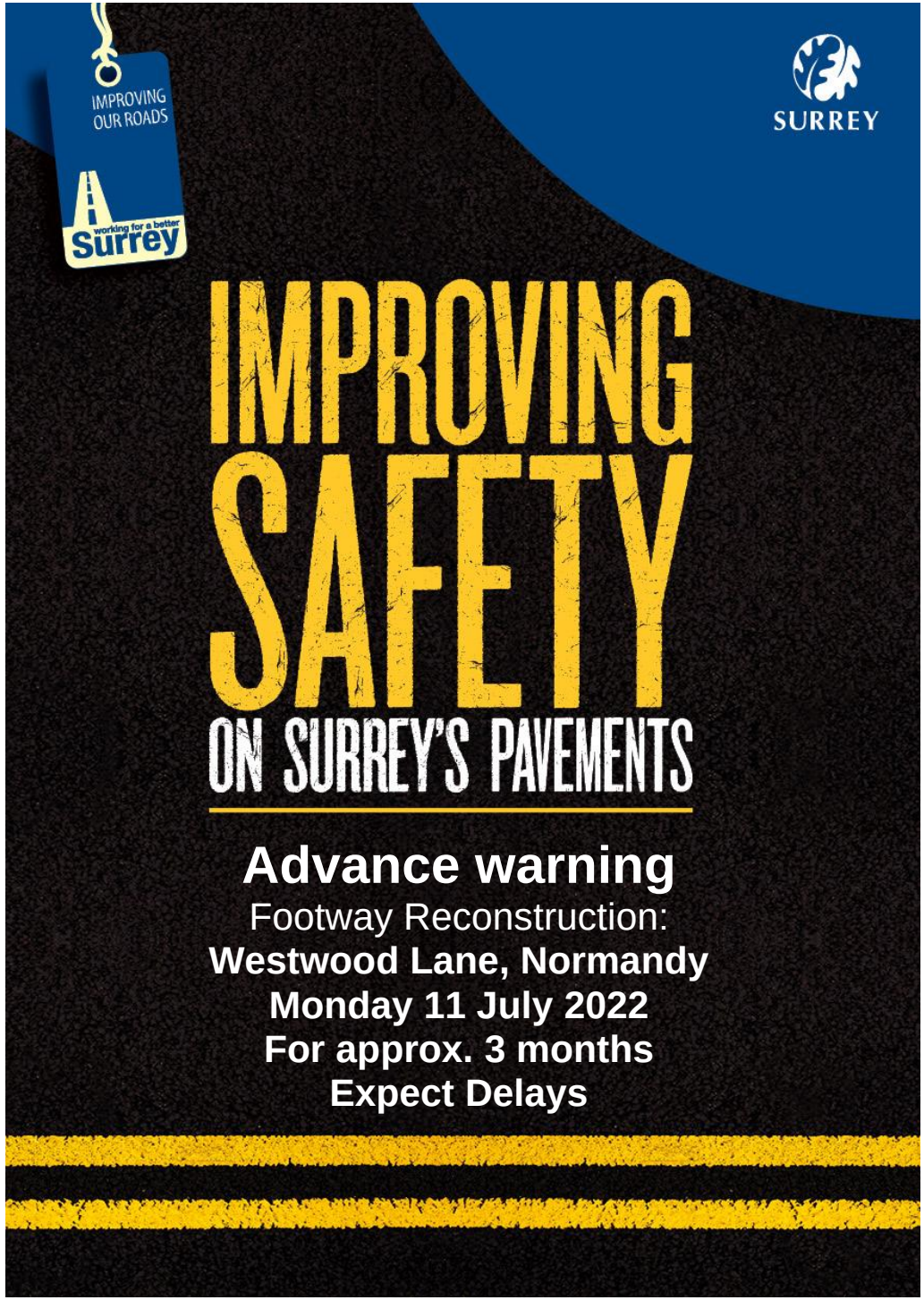
Delays in work
Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on one.network

Buses
If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here: www.surreycc.gov.uk/busoperators

Noise
There will be some noise, but we will try to keep this to a minimum.

If one of our signs has been left behind, please help us by reporting it online at www.RemoveThisSign.com.

We thank you in advance for your cooperation and patience while we carry out these road works.



What we are doing

We are carrying out pavement reconstruction on Westwood Lane, Normandy.

Start date:
Monday 11 July 2022

Duration:
For approx.3 months
Temporary traffic lights
7.30am - 6.00pm weekdays
09.00am - 4.00pm Saturdays

Please look out for advance warning signs on site for any date changes or check one.network; @HighwaysSurrey on Twitter; @Surrey Highways on Facebook and @surrey_highways on Instagram

Extent of works:

Information for residents and businesses

We will be carrying out footway reconstruction on Westwood Lane, starting from Flexford Road to the rail bridge for approximately 3 months. Between 7.30am – 6.00pm weekdays and 09.00am-4.00pm Saturdays. Two-way traffic signals will be in place to control the traffic. We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

Parking
Please do not park in the area where the team are working. These works will be carried out in stages along the road. We will try to give residents prior warning to move vehicles by marking the works area with cones and barriers and by placing no parking flyers on vehicles.

Vehicle crossovers (VCOs)
It is illegal to drive over the pavement to access your property unless there is a vehicle crossover. If you want access to park on your property, you will need to apply for a crossover. Vehicle crossovers can only be approved and constructed by application to the council; **they will not be included as part of this scheme.** If your property has been previously accessible by an unofficial vehicle crossover, due to an uneven or sunken kerb for example, this *may* be removed or altered as part of these works, as we may need to adjust or raise the existing kerb levels. We will not be raising existing vehicle crossings. For more information or to apply for a crossover - surreycc.gov.uk/roads-and-transport/permits-and-licences/vehicle-crossovers-or-dropped-kerbs.

Overgrown vegetation
Please cut back any overgrown vegetation, tree branches, hedges or shrubs from your garden that are hanging or growing over the pavement to expose the full width of the pavement surface before our works start.

Customer feedback

We'd appreciate your feedback on these works to help us continue to improve. Please scan the QR code to fill out the online survey.
Thank you in advance.