

# FREEDOM OF INFORMATION POLICY

#### FREEDOM OF INFORMATION

#### 1. Introduction

- 1.1 The Freedom of Information Act 2000 is intended to promote a culture of openness and accountability amongst public authorities by providing people with rights of access to the information held by them.
- 1.2 The council will comply with the requirements of the act, and in particular will:
  - Make as much information as possible available via the publication scheme
  - Respond to requests for information as quickly as possible, but within 20 working days from receipt of the request, or as otherwise prescribed in the Section 10 of the Freedom of Information Act 2000 as the statutory timescale
  - Where, exceptionally, we believe it is not going to be possible to respond fully within the statutory timescale (for example, where we have to consider the public interest tests), we will:
    - Advise you why, and give an estimated date by which the information will be provided, and
    - o Provide as much of the information as possible within the earlier timescale
  - Apply exemptions appropriately and consistently
  - Ensure that any fees charged are calculated appropriately and consistently

#### 2. How to make a request

- 2.1 A large amount of information is freely available on the council's website, which can be found at <a href="https://www.normandyparishcouncil.gov.uk">www.normandyparishcouncil.gov.uk</a>
- 2.2 If you are unable to find the information you are looking for, you can request the information directly from the council.
- 2.3 The preferred method for requesting information from the council is in writing via email, to ensure the request is clearly understood. Requests should be made to:
  - Email: <a href="mailto:clerk@normandyparishcouncil.gov.uk">clerk@normandyparishcouncil.gov.uk</a>
- 2.4 The request should provide as full a description as possible of the information you require, and your preferred method for receiving the information.

#### 3. Complaints

- 3.1 The council would normally expect the Clerk or other named officer to understand what information you have asked for and be able to tell you where you can find it. If the information you received is not what you asked for or need, you should contact the Clerk or named officer to clarify your requirements.
- 3.2 If you believe that the council has not dealt with your request fairly and it cannot be resolved on an informal basis, you should follow our complaints procedure.

3.3 If you have followed our complaints procedure and are still not happy with how we have dealt with your request, you may also contact the Information Commissioner's Office to ask them to investigate further. They can be contacted at:

Postal address: The Information Commissioner's Office

Wycliffe House, Water Lane

Wilmslow, Cheshire

SK9 5AF

Website: <u>www.ico.org.uk</u>

Telephone: 0303 123 1113

### 4. Charges

- 4.1 Charges made by the council in relation to the publication scheme will be justified, transparent and kept to a minimum.
- 4.2 Information which is published and accessed on the council's website is provided free of charge.
- 4.3 Charges will be made for actual disbursements incurred as detailed below:

DESCRIPTION	BASIS OF CHARGE
Photocopying @ 10p per A4 sheet (black & white only)	Actual cost incurred
Photocopying @ 12p per A3 sheet (black & white only)	Actual cost incurred
Postage	Actual cost of Royal Mail standard 2 <sup>nd</sup> class postage

## Information available from NORMANDY PARISH COUNCIL under the model publication scheme

Information to be published	How the	Cost
·	information can	
	be obtained	
Class 1 – Who we are and what we do		
(Organisational information, structures, locations and contacts)		
Who's who on the council and its committees	Hard copy	Disbursement cost
	Website	
Contact details for the Clerk and council members	Hard copy	Disbursement cost
	Website	
Location of main council office and accessibility details	Hard copy	Disbursement cost
	Website	
Staffing structure	Hard copy	Disbursement cost
	Website	
Class 2 – What we spend and how we spend it		
(Financial information relating to projected and actual income and		
expenditure, procurement, contracts and financial audit)		
Full accounts and audit report	Hard copy	Disbursement cost
	Website	
Finalised budget	Hard copy	Disbursement cost
	Website	
Precept	Hard copy	Disbursement cost
	Website	
Borrowing Approval letter	Hard copy	Disbursement cost
	Website	
Financial Standing Orders and Regulations	Hard copy	Disbursement cost
	Website	
Grants given and received	Hard copy	Disbursement cost
	Website	
List of current contracts awarded and value of contract	Hard copy	Disbursement cost
	Website	
Members' allowances and expenses	Hard copy	Disbursement cost
	Website	
Class 3 – What our priorities are and how we are doing		
(Strategies and plans, performance indicators, audits, inspections and		
reviews)		
Business Plan / Vision Document	Hard copy	Disbursement cost
	Website	
Annual report to Parish Assembly	Hard copy	Disbursement cost
	Website	
Class 4 – How we make decisions		
(Decision making processes and records of decisions)		

Timetable of meetings (Council, any committee/sub-committee	Hard copy	Disbursement cost
meetings and parish meetings)	Web site	
Agendas of meetings (as above)	Hard copy	Disbursement cost
	Web site	
Minutes of meetings (as above) $- n.b.$ this will exclude information that	Hard copy	Disbursement cost
is properly regarded as private to the meeting	Web site	
Reports presented to council meetings – n.b. this will exclude	Hard copy	Disbursement cost
information that is properly regarded as private to the meeting	Web site	
Responses to consultation papers	Hard copy	Disbursement cost
	Web site	
Responses to planning applications	Hard copy	Disbursement cost
	Web site	
Bye-laws	Hard copy	Disbursement cost
Class 5 – Our policies and procedures		
(Current written protocols, policies and procedures for delivering our		
services and responsibilities)		
Policies and procedures for the conduct of council business:		
Procedural standing orders		
Committee and sub-committee terms of reference	Hard copy	Disbursement cost
Delegated authority in respect of officers	Web site	
Code of Conduct		
Policy statements		
Policies and procedures about the employment of staff:		
Equal Opportunities Statement		
Health and Safety Policy		
Recruitment policies (including current vacancies)	Hard copy	Disbursement cost
Policies and procedures for handling requests for information	Web site	
Complaints procedures (including those covering requests for		
information and operating the publication scheme)		
Record management policies (records retention, destruction and	Hard copy	Disbursement cost
archive)	Web site	
Schedule of charges (for the publication of information)	Hard copy	Disbursement cost
	Web site	
Class 6 – Lists and Registers		
(Currently maintained lists and registers)		
Any publicly available register or list (if any are held this should be	Hard copy – some	Disbursement cost
$publicised; in \ most \ circumstances \ existing \ access \ provisions \ will \ suffice)$	information may	
	be available for	
	inspection only	
Asset Register	Hard copy	Disbursement cost
	Web site	
Register of Members' interests	Hard copy	Disbursement cost
	Web site	
Register of gifts and hospitality	Hard copy	Disbursement cost
	Web site	
Class 7 – The services we offer (where applicable)		

(information about the services we offer, including leaflets, guidance		
and newsletters produced for the public and businesses)		
Allotments	Available for	Free of charge
	inspection	
Burial grounds and closed churchyards	Available for	Free of charge
	inspection	
Community centres and village halls	Hard copy	Free of charge
	booking form	
Parks, playing fields and recreational facilities	Hard copy	Free of charge
	booking form	
Seating, litter bins, clocks, memorials and lighting	Available for	Free of charge
	inspection	
Bus shelters	Available for	Free of charge
	inspection	
Newsletters	Delivered to all	Free of charge
	properties in the	
	parish	
A summary of services for which the council is entitled to recover a fee,	Hard copy	Disbursement cost
together with those fees (e.g., burial fees)	Web site	